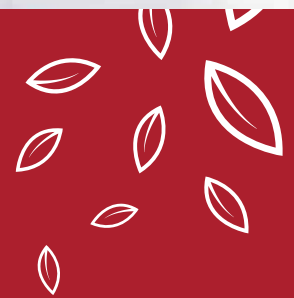




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ISO 21001:2018 Management Systems for Educational Organizations



Education Sector to Benefit from a new International Management System Standard



Helping educational providers deliver a better service is the aim behind the world's first international management system standard for the sector just published.



From pre-school to university, to vocational training and coaching, the world of learning is constantly changing and evolving. As the trend to move away from the traditional customer-supplier relationship towards a collaborative partnership grows, so, too, do learners' expectations. Learning providers now need to adapt to these new ways of working, while at the same time providing a high level of service.

ISO 21001:2018 Educational organizations – Management systems for educational organizations – Requirements with guidance for use, is intended to meet this challenge by defining the requirements of a management system that will help education providers better meet the needs and expectations of their learners and other beneficiaries, and demonstrate greater credibility and impact.

This new International Standard focuses on the specific interaction between an educational institution, the learner and other customers.

Educational organizations will benefit through delivering a more impactful and relevant learning experience that is aligned with the organization's own mission and vision. Learners will benefit even more because the education service they receive can be more personalized and suited to their needs, ultimately leading to better learning outcomes.

by making available a comprehensive set of practices that are applicable to Education and learning service providers across the board, ISO 21001:2018 will help build a stronger education sector and provide positive knock-on effects in terms of stimulating innovation and the economy.



Loving To Learn: A New Management System Standard for Educational Organizations

Education is not only a basic right, but a fundamental part of society, so the quality of educational providers is everyone's concern. While they can't necessarily guarantee outcomes, there is a lot that educational institutes can do to stimulate learning and ensure learners are getting the level of quality they expect. A new standard is being developed to help them do just that, and it has just reached a critical stage.

While an educational organization can never guarantee the success of its learners, there are a number of ways that it can more effectively meet their needs and contribute to better learning outcomes. ISO 21001:2018 Educational Organizations Management systems for educational organizations – Requirements with guidance for use, is a management system standard that is partially aligned with quality management systems. It provides a common management tool for educational organizations aiming to improve their processes and address the needs and expectations of those who use their services.

The standard will also help educational providers align their activities effectively with their mission and vision and offer more personalized learning, both of which benefit not only learners but, thanks to improved processes and a system in place for their improvement across time, educators, parents and other stakeholders who will also reap results from the more consistent outputs.

ISO 21001:2018 is intended to be useful to all kinds of educational providers, from kindergarten to higher education, vocational training centres and e-learning services.

ISO 21001:2018 Management Certification for Innovative Educational Organizations

ISO 21001:2018 is an international standard developed by the International Organization for Standardization (ISO) which provides management tools for organizations that offer educational services. It intends to help educational providers meet student's requirements and needs. ISO 21001 is based on ISO 9001 - Quality Management Systems, but it provides a specific framework for educational organizations that aim to enhance the satisfaction of their learners by improving the educational processes and ensuring conformity to learners' requirements. The standard can be applicable to all organizations that provide a curriculum for the development of knowledge, skills and attitudes by means of different lecturing methods.

Why is Educational Organizations Management Important for You?

Education is a fundamental need for everyone in the society; therefore, everyone should be concerned with the quality of education delivered by education providers. However, even though the outcomes cannot be guaranteed, educational institutions can play a crucial role in ensuring that learners receive the expected quality of education.

The ISO 21001:2018 certification will enable you to provide educational services in a more effective and efficient manner, and to offer a more personalized experience to all learners, particularly to those with special education needs and distance learners. Moreover, by becoming ISO 21001:2018 certified, you can demonstrate to stakeholders that you are committed towards improving your educational system.



Benefits Of ISO 21001:2018 Management System for Educational Organizations

- Improve your education system
- Enhance the reputation of your educational institution
- Promote equal opportunities for all students regardless of their religious background, ethnic or cultural origin, gender, ability/disability
- Provide personalized training and effective response to all learners
- Stimulate excellence and innovation
- Make education more accessible (physical or online settings)



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